

SSI Home Care Career Roadmap

home care
workforce
support program

Home care offers a multitude of career options for life-changing work caring for Australia's seniors.

This home care career roadmap can help you find the path that's right for you. SSI consulted a wide range of industry experts to create this map but as home care is one of Australia's fastest-growing sectors, your career choices will continue to evolve and expand.

Join the program today to see where home care could take you.

Personal Care Worker

Provide life-changing care to seniors in their homes

Involves:

- Social support
- Personal care
- Transport
- Light housework
- Assisting with personal care
- Medication assistance
- Meal preparation

Administration & Scheduling

Coordinate staff rosters and provide customer service

Involves:

- Scheduling and coordinating shifts
- Administration and resourcing
- Scheduling carer visits
- Assisting with auditing and maintaining client files

Home Care Manager

Manage home care workers and clients

Involves:

- Qualifications and strong experience
- Senior leadership and management skills and training
- Stakeholder relations and client services expertise
- High-level administrative and resourcing tasks

Care Coordinator

Coordinate client care and manage staff

Involves:

- Qualifications and relevant experience
- Leadership and frontline management
- Superior client and customer service delivery
- High-level administrative and coordination duties

Other home care career pathways

Nursing

Occupational
therapy

Allied
health

Speech
pathology

Paramedic

Medical
officer

Counsellor

Geriatrician

Make a
difference and
change lives in
one of Australia's
fastest growing
sectors

Skills required

- ✓ Ability to put client's needs first
- ✓ Interpersonal and communication skills
- ✓ Empathy and compassion
- ✓ Dependability
- ✓ Practical thinking

SSI For equality
of life.



Scan the QR code
or head to our website
to start your journey
in home care.

www.ssi.org.au/homecare

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What home care offers

- ✓ Life-changing, meaningful work
- ✓ Flexibility with hours and location
- ✓ Autonomous work
- ✓ Long-term career
- ✓ Ongoing upskilling and learning
- ✓ On the job training so no qualifications needed
- ✓ Steady career with job security

What you need

- Right to work in Australia
- National police check
- Working with Children Check (NSW) or Vulnerable People Check (ACT)
- COVID-19 vaccinations
- Current driver licence or working toward

What SSI offers

- ✓ On-going support and mentoring
- ✓ Personality profiling and job match
- ✓ Traineeships
- ✓ Interview preparation
- ✓ Help with applying for certificates and checks
- ✓ Help with choosing the right course
- ✓ Cultural diversity training
- ✓ Job focused training
- ✓ Work placement assistance
- ✓ Post placement support and career guidance

Ready to start your journey into home care?

Sign up now!

Call
1800 849 010
or email
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to get in touch today

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